

JOB TITLE: INDOOR PLANT AND GIFTS SPECIALIST

Role Type: Casual

Company Overview: Country Elegance Gardens and Gifts is a retail garden Centre in the Hunter Valley, renowned for its friendly staff and extensive range.

For over 20 years, our dedicated team has been serving the local community, providing a wide range of products and services. Set amidst beautifully landscaped grounds, our Centre features an impressive selection of indoor and outdoor plants, gifts, homewares, pots, statues, outdoor furniture, gardening supplies, fish and accessories and a florist.

We are seeking a dedicated Indoor Plant and Gifts Specialist to join our well-established and talented team.

Location: Dungog, NSW

Job Purpose: As an Indoor Plant and Gifts Specialist, you will support the daily operations of our nursery, serving customers, making recommendations, supporting with plant care, and contributing to the overall maintenance of the stock and shop.

Key Responsibilities:

- Help with customer inquiries
- Assist with watering nursery plants
- Organise indoor plant and gift displays to enhance visual appeal
- Make delicious, barista style coffees for customers
- Tidying and maintaining the front of house store
- Unpacking stock and merchandising

Required Qualifications/ Attributes:

- A love for plants and customer service
- The ability to work school hours and weekends
- Ideally the applicant would have previous experience in a nursery, florist or horticulture-related role
- Ability to perform physical tasks including lifting and bending
- Attention to detail and organisational skills
- Intermediate level computer skills including Microsoft office and Point of Sale systems (not essential, but preferred)

Key Competencies:

- Ability to take initiative and get the job done to a high standard
- Team player, willing to work with the existing team to keep the nursery operating smoothly for customers
- Passion for gardening and plant care

- Excellent communication skills for interacting with customers and team members
- Ability to work independently and as part of a team
- Strong problem-solving skills and ability to manage multiple tasks
- Able to work weekends (not all weekends will be rostered, but being available on weekends is important)
- Desirable but not essential
- Experience in retail
- Experience in Floristry or Nursery
- Previous barista experience

Wage & Benefits:

- Competitive hourly wage based on experience
- Opportunities for training
- Work as a part of a well-established and friendly team
- Employee discounts on plants and gardening supplies

Application Process: To apply, please submit your resume and a brief cover letter outlining your experience to info@countryelegancegardensgifts.com.au

Please include written references if available.